**General Terms and Conditions for Services Provided by DogHot Dog Hotel**

I. Introductory provisions

1. These General Terms and Conditions (hereinafter referred to as the "Terms and Conditions") form an integral part of all contracts and orders for the provision of services at the DogHot Dog Hotel operated by Vitesse s.r.o.

2. Express agreements between the contracting parties in specific contracts that differ from these Terms shall take precedence over the provisions set out in these Terms.

II. Definition of certain terms

1. Provider. The Provider in these Terms and Conditions is Vitesse s.r.o.

2. Client. The client in these Terms and Conditions is the person who enters into a contract with the Provider for the accommodation of a dog at the DogHot Dog Hotel.

3. Service. In these Terms and Conditions, the term "service" means the provision of accommodation, care, and other services related to the stay of a dog at the DogHot Dog Hotel.

4. Accommodation. Accommodation in these Terms and Conditions means the provision of space and care for a dog during its stay at the DogHot Dog Hotel.

III. Conclusion of the Contract in accordance with the Terms and Conditions

1. Conclusion of the contract. The contract is concluded on the basis of a written order from the Client or an offer from the Provider. The contract is valid as soon as it is agreed in writing by both parties.

2. New contract proposal (counterproposal). Any change to the original order or offer is considered a new contract proposal, which must be agreed to in writing by both parties.

IV. Quality of services provided

1. The services provided must meet standard requirements and norms for dog care. The services must not be burdened by any legal defects.

2. If any certificates or other documents relate to the services, the Provider is obliged to provide them at the Client's request.

V. Place of performance

1. The place of performance is the DogHot Dog Hotel, unless otherwise agreed in the contract.

VI. Term and method of performance

1. The Provider shall fulfill its obligation to provide services by actually providing them at the DogHot Dog Hotel. The Client must hand over the dog at the date and time agreed in the contract.

2. If the Client does not collect their dog at the agreed time, the risk and costs of further accommodation of the dog shall pass to the Client.

VII. Liability for defects

1. The Provider is responsible for ensuring that the services are provided in the agreed quality. If any defect occurs, the Client is obliged to inform the Provider immediately.

2. The Provider is not liable for hidden defects that were not discovered when the dog was handed over.

VIII. Price and payment terms

1. Prices for services are set without taxes and other fees, unless otherwise agreed.

2. The Client is obliged to pay the price for the services within the specified period. In the event of late payment, the Provider is entitled to charge interest on late payment.

IX. Final provisions

1. These Terms and Conditions shall enter into force on the date of signature of the contract by both parties.

2. Any changes and amendments to these Terms and Conditions must be made in writing and agreed upon by both parties.