



Premium Psí Hotel

ADDITIONAL CHARGES

Puppy 2–6 months – Surcharge of CZK 100 for each day started

Small puppies require above-standard care, a special walking regime, frequent changing and cleaning of carpets, all-day cleaning, washing of bedding, etc.

Dogs without toilet training - relieving themselves in the room - Surcharge of CZK 100 for each day started

Above-standard care, special walking regime, frequent carpet cleaning and replacement, all-day cleaning, washing of bedding, etc.

If the owner fails to inform us that the dog has not been trained in hygiene and this becomes apparent during the stay at the hotel, the surcharge will be charged at the end of the stay.

The dog was not properly dewormed or defleaed before the stay

If we find during the stay that the dog has not been properly dewormed or defleaed, we MUST take steps to avoid endangering other dogs in the hotel. The dog will be immediately defleaed/dewormed and transferred to a separate quarantine room.

The associated costs will be charged to the owner in full (see below).

These costs mainly include the following: TRANSPORT OF THE DOG BY A TRANSPORT COMPANY TO A CONTRACTED VETERINARY CLINIC AND BACK, VETERINARY EXAMINATION AND MEDICATION, DISINFECTION OF THE ORIGINAL ROOM AND THE QUARANTINE ROOM, BATHING OF THE DOG, USE OF SPECIAL DISINFECTANTS, USE OF A GERMICIDAL LAMP, SPECIAL SEPARATE WALKING REGIME.

Dogs trained to use diapers

There is no extra charge for dogs trained to use diapers, but it is necessary to provide ENOUGH diapers for the ENTIRE stay. We change diapers after each use. Dirty diapers are not left for reuse to prevent odors in the hotel. The minimum number is 2 diapers per day. If the dog does not have the appropriate number of diapers upon arrival, the hotel will provide the necessary diapers. The cost of diapers will be charged to the owner upon pickup according to the hotel price list. Unused diapers will be returned to the owner at the end of the stay.

