



Premium Psí Hotel

PREMIUM DOG HOTEL DOG HOT

Dog Accommodation Agreement

concluded on the day, month, and year specified below, pursuant to Section 1746(2) of Act No. 89/2012 Coll., the Civil Code, between the following contracting parties: (hereinafter referred to as the "Agreement")

1/

Vitesse, spol. s r. o., ID No.: 15063658

with its registered office at Na Pastvinách 663/8, Hradec Králové, 500 08, represented by Ing. Dušan Vít, company executive, born on 16 July 1974, residing at Pastvinách 663/8, Hradec Králové, 500 08

/ acting as authorized representative....., based on a power of attorney dated

1 October 2023, hereinafter referred to as the "operator"

and

2/ **name and surname**....., date of birth

residing at

phone:....., e-mail:.....

on the other hand, hereinafter referred to as the "customer"

the above-mentioned entities hereinafter referred to as the "contracting parties"

I. Basic provisions

1. The subject matter of this Agreement is the operator's obligation to provide accommodation for the customer's dog on the agreed date, for the agreed fee and under the conditions set out in this Agreement and the documents relating to the accommodation of the dog (hereinafter referred to as "**related** documents"), which are defined in Article III. paragraph 2. of this Agreement, and on the other hand, the customer's obligation to provide the operator with the necessary cooperation to fulfill its obligations and to pay the operator the agreed remuneration for the accommodation of the dog in a proper and timely manner, or in certain cases, additional remuneration agreed in the related documents.
2. The customer declares that they are the owner of the dog listed below, for whose accommodation with the operator they are interested:

Dog's name

Date of birth of the dog

Breed of dog.....

Vaccination card no.

(hereinafter referred to as the "dog")

DOGHOT Premium Dog Hotel

address: Bříza 99, Bříza, Všešary 503 12 website: www.doghot.cz tel. no.:

+420 602 666 586| e-mail: info@doghot.cz

Oberbank AG, Account (CZ-K): 2111133008/8040| IBAN: CZ 8040 0000 0021 1113 3008| BIC: OBKLCZ2X

Company ID: 15063658| Tax ID: CZ15063658| File number: C 9057 registered at the Regional Court in Hradec Králové



3. The contracting parties agree to accommodate the dog from.....(first day of the dog's stay/ day of arrival) to (last day of the dog's stay/ day of collection).
4. The operator shall provide **accommodation** for the dog **at the DOG HOT dog hotel, located at Bříza 99, 503 12 Všešary**.

II. Rights and obligations of the parties

1. Unless otherwise agreed, the operator will provide a regular daily program according to the hotel schedule, including walks. More information is available at <http://www.dog-hot.harmonogram>.
2. The operator is obliged to accommodate the dog in a properly furnished and clean room and to maintain it in an appropriate condition throughout the dog's stay.
3. The operator undertakes to provide the dog with regular meals of appropriate quality in accordance with the customer's requirements. Unless otherwise agreed, food shall be served twice a day for adult dogs and three times a day for puppies. The customer shall provide food for the dog. The food shall be delivered to the operator by the customer on the day of the dog's arrival at the hotel, divided into individual portions in quantities corresponding to the dog's needs for the agreed period of stay, unless otherwise agreed in writing by both parties. If the customer does not provide the operator with sufficient food for the dog, the operator will provide the food themselves, and the customer is obliged to pay the operator in cash for the cost of the food and all other related costs upon collection of the dog.
4. Upon acceptance of the dog, the customer is obliged to provide the operator with the dog's vaccination card with valid vaccinations as required by Act No. 166/1999 Coll., i.e., mandatory vaccination against rabies, together with confirmation of deworming, which must not be older than 6 months. Customers who bring dogs older than 10 years for accommodation are also required to provide the operator with a confirmation from a veterinarian regarding the dog's health. In case of demonstrable doubts about the dog's health, the operator reserves the right to have the dog undergo an initial examination by a veterinarian prior to accommodation, with the costs of the veterinary examination being borne by the customer.
5. The customer undertakes to apply an antiparasitic preparation to the dog at least one week before the start of the stay. If, despite the application of the spot treatment, the dog still shows obvious signs of infestation by external or internal parasites, the operator reserves the right to have the dog examined by a veterinarian. The costs associated with veterinary treatment shall be borne in full by the customer.
6. If the dog is injured or falls ill during its stay, the operator will arrange for all veterinary care, with the costs associated with the treatment of the dog being charged to the customer. The operator is obliged to notify the customer of this situation immediately by telephone. The customer expressly instructs the operator to proceed in the manner described above and to ensure treatment of the injured or sick dog, even without the customer's consent, if the operator is unable to contact the customer immediately.
7. The customer acknowledges that, under this agreement, the operator is obliged to provide the accommodated dog with standard care necessary to maintain the dog's good health or the health of the dog on the day the dog is handed over to the dog hotel. However, the operator is not responsible for any changes in the dog's health caused by hidden defects or health problems of the dog, which the customer did not inform the operator of in writing when handing over the dog and regarding which the operator was not informed of any special health care requirements. In this sense, the operator is also not liable for the possible death of the dog during its stay at the dog hotel, which occurred naturally (especially as a result of the dog's advanced age).

8. By signing this contract, the customer undertakes to the operator that their dog does not show signs of aggression towards people or other dogs. In the event of any signs of aggression on the part of the dog during their stay, the customer acknowledges that this behavior is considered a breach of the contractual relationship between the two parties to the contract, which entitles the operator to immediately terminate the dog's stay. In such a case, the customer is obliged to come and collect the dog without delay. If the customer fails to do so or does not agree otherwise with the operator, the municipal police animal control service will be called for assistance. The costs incurred in connection with this will be charged to the customer in full. The customer also acknowledges that in this case they are obliged to pay the full price of the dog's accommodation and are not entitled to a refund of part of the accommodation price for the period during which accommodation was not provided as a result of the dog's aggressive behavior.
9. In the event of damage caused by aggressive or otherwise inappropriate behavior of the dog, the owner undertakes to pay the full amount of the damage incurred, including material damage to hotel equipment, damage to the health of hotel staff, or any other damage caused to other hotel customers (dog equipment provided or damage to the health of other dogs).
10. The daily rate for dog accommodation is charged according to the operator's current price list, which is available on the DogHot website. The customer is obliged to pay the accommodation price for the entire duration of the dog's stay by bank transfer to the operator's account number 2111133008/8040. Payment must be made no later than 24 hours before the dog's arrival. The cancellation fee after the start of the dog's stay is agreed at 100% of the paid price for accommodation.
11. The owner undertakes to pay any additional charges listed at www.doghot.cz
 - If the dog does not have good hygiene habits
 - Separation anxiety
 - Administration of medication and other above-standard care
12. The customer is obliged to agree with the operator by telephone on the time of delivery of the dog to the hotel. The customer shall comply with the check-in/check-out times listed on the hotel's website. The operator reserves the right to refuse to accept a dog at the hotel outside the specified times.
13. The customer is obliged to pick up the dog on the day specified in the contract as the last day of the dog's stay, unless both parties agree otherwise in writing. If the customer does not pick up the dog on the agreed date, the customer will be charged for each additional day started according to the daily accommodation rate. If the customer does not pick up the dog within seven days of the date agreed as the last day of the dog's accommodation, the operator is entitled to resolve the matter with the municipal police and hand the dog over to an animal shelter. The costs incurred by the operator for this procedure will then be charged to the customer in full.
14. The customer declares that the following persons are authorized to act on their behalf when handing over and picking up the dog at the end of the dog's stay:

....., born, tel.

....., born, tel.

III. Other and final provisions

1. The customer hereby grants the operator, in accordance with the GDPR, consent to the processing of their personal data for the purposes of providing services within the scope of the operator's business and for related business purposes. The conditions for the processing of customers' personal data in accordance with the GDPR are governed by the internal guidelines of Premium Dog Hotel DOG HOT, which are available at the reception desk.
dog hotel at Bříza 99, 503 12 Věstary. The customer's personal data, which includes, in particular, the customer's first and last name, date of birth, place of residence, contact details (telephone and email), will be used for the purposes of fulfilling this contract, the subject of which is the care of a dog

during their stay at the hotel, i.e. in particular to contact the customer, to inform the customer, and to manage and maintain the customer account. The customer's personal data will also be used for the legitimate interests of the controller (operator), i.e. in particular for IT administration and for the possible enforcement of legal claims. The period for which the customer's personal data will be stored is determined by the duration of the contractual relationship with the customer, or by the legitimate interests of the controller (operator) or legal requirements as stated above. The customer has the right to access the stored personal data, to correct it, delete it, restrict it, lodge a complaint with the UOOU and object to the processing of personal data.

2. The rights and obligations of the parties under this contract, including the price of accommodation and cancellation fees, are governed by the relevant documents that were provided to the customer prior to signing this contract, or which the customer had the opportunity to read at www.dog-hot.cz, and by signing below, the customer confirms that they have read and understood these documents (also referred to as "**related** documents"). These are as follows:
 - a. Dog accommodation price list
 - b. Schedule
 - c. What to bring on a trip
 - d. Terms and conditions
 - e. Operating rules
 - f. Additional charges
 - g. Consent to the use of photographs
3. This agreement is made in two copies, each of which is considered an original, and each party shall receive one copy of the agreement.
4. This agreement may be amended by mutual agreement of both parties in writing as an addendum to this agreement. The parties also agree that this agreement may be amended in writing based on mutually agreed terms communicated via email.
5. The contracting parties agree that this agreement is also valid if the customer sends the operator a scanned copy of the signed agreement by email and the operator confirms the requested date of accommodation for the dog to the customer. In such a case, the parties are obliged to draw up the original of this agreement upon handover of the dog and to sign it with the signatures of both contracting parties.

In Bríza on

.....
Operator

.....
Customer

This document is an informal translation of the original Czech accommodation agreement into English and is provided for informational purposes only. The original Czech version is the only legally binding document and will be the version signed by the client at the hotel reception.